

East Alabama  
**Healthcare**  
N E T W O R K

VIVA MEDICARE *Me*  
(HMO)

**VIVA MEDICARE *Me* (HMO)**  
**at East Alabama Healthcare Network**

**PLAN PROVIDER  
DIRECTORY**

# VIVA MEDICARE *Me* (HMO)

## **Plan Provider Directory**

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This directory provides a list of VIVA MEDICARE *Me* at East Alabama Healthcare Network current network providers for Chambers and Lee county.

To access VIVA MEDICARE *Me*'s online provider directory, you can visit [www.VivaHealth.com/Medicare](http://www.VivaHealth.com/Medicare).

For any questions about the information contained in this directory, please call our Member Services Department at 1-800-633-1542 (toll-free), Monday – Friday, 8 a.m. – 8 p.m. (October 1 – March 31, 7 days a week, 8 a.m. – 8 p.m.). TTY users should call 711. Member Services has free language interpreter services available for non-English speakers.

This document may be available in alternate formats.

# Table of Contents

<b>Section 1 – Introduction</b>	4
What is the service area for VIVA MEDICARE <i>Me</i> ?	5
How do you find VIVA MEDICARE <i>Me</i> providers who serve your area?	6
<b>Section 2 - List of Network Providers</b>	8
Health Centers and Urgent Care Facilities	9
Specialists	10
Ancillary Providers	13

# Section 1 – Introduction

This directory provides a list of VIVA MEDICARE *Me* at East Alabama Healthcare Network providers. To get detailed information about your health care coverage, please see your Evidence of Coverage (EOC).

You will have to choose one of our network providers listed in this directory to be your **P**rimary **C**are **P**hysician (PCP). Generally, you must get your health care services from your PCP. If you do not select a PCP, VIVA MEDICARE will select one on your behalf and notify you. If you would like to change to a different PCP, please call VIVA MEDICARE Member Services at the number listed on page 2 of this directory. You do not need a referral (approval your PCP requests from the plan) to see a specialist. You may simply call the specialist's office for an appointment. For more information about this, see Chapter 3, Section 2.3 of your Evidence of Coverage.

The network providers listed in this directory have agreed to provide you with your health care, vision, and dental services. You may go to any of our network providers listed in this directory. If you have been going to one network provider, you are not required to continue going to that same provider. In some limited cases, you may get covered services from network providers in another provider system or from non-network providers. This directory lists the East Alabama Healthcare Network providers you can see in the VIVA MEDICARE *Me* at East Alabama Healthcare Network Provider System. While VIVA MEDICARE contracts with additional providers for our other Medicare plans, members of the VIVA MEDICARE *Me* plan have a limited provider network that is a subset of the larger VIVA MEDICARE network. As a VIVA MEDICARE *Me* member, you agree to get your care from the providers in the VIVA MEDICARE *Me* at East Alabama Healthcare Network. Routine care from VIVA MEDICARE providers who are not in the VIVA MEDICARE *Me* at East Alabama Healthcare Network Provider System is not covered.

Other providers are available in our network. This directory contains a sub-network of VIVA MEDICARE providers that you must use for covered services. Directories for other VIVA MEDICARE provider systems are available from Member Services and online at [www.VivaHealth.com/Medicare](http://www.VivaHealth.com/Medicare).

# Section 1 – Introduction Continued

Your PCP's name and telephone number are listed on your VIVA MEDICARE member identification card. It is very important that you present this identification card, not your Medicare card, whenever you receive medical care or get a prescription filled. This will help ensure you receive services from providers contracted by VIVA MEDICARE. Prior authorization is when you must receive approval in advance to get certain services or certain drugs. Some in-network medical services and drugs are covered only if your doctor or other network provider gets "prior authorization" from our plan. Services requiring prior authorization are marked in *italics* in the Medical Benefits Chart in Chapter 4 of your VIVA MEDICARE Evidence of Coverage. Covered drugs that need prior authorization are marked in the formulary (list of covered drugs).

You must use network providers in your provider system except in emergency or urgent care situations or for out-of-area renal dialysis services. You may get emergency services from the closest available provider, and you may get urgently needed services from any qualified provider when out of the plan's service area or when network providers are unavailable. If you obtain routine care from providers in another provider system or from out-of-network providers without prior authorization from the plan, neither Medicare nor VIVA MEDICARE will be responsible for the costs. In the case of urgent and emergent care or out-of-area dialysis, if an out-of-network provider sends you a bill, you should not pay that bill. Please contact Member Services or send the bill to VIVA MEDICARE so we can determine the amount you owe, if any.

## What is the service area for VIVA MEDICARE *Me*?

The counties in our service area are listed below:


Chambers and Lee Counties in Alabama

## Section 1 – Introduction Continued

### How do you find VIVA MEDICARE *Me* providers who serve your area?

When you select a PCP, you are also choosing your provider system. While VIVA MEDICARE may contract with specialists, hospitals, and ancillary providers in other provider systems, you will receive your care only from those providers in this provider directory for your selected provider system. Since these are the providers we are paying to provide your care, they are the ones you must use (except in emergencies and urgent situations anywhere, for dialysis when you are outside the VIVA MEDICARE service area, or when you have prior authorization). You will use the specialists in your selected provider system. Should you require hospital services, your physician will admit you to your selected provider system hospital(s). Of course, if a covered service is not available from your selected provider system, you may see a network provider outside your provider system. To see a network provider outside of your provider system, your PCP must call our Medical Management Department to request a prior authorization from VIVA MEDICARE on your behalf. To change provider systems, you must call Member Services at the number at the end of this section and choose a PCP in the provider system that you want to join.

Facilities and providers in each section are listed in the following order: Hospitals, Health Centers and Urgent Care Facilities, Primary Care Physicians, Specialists (in alphabetical order by specialty), and Ancillary Providers (such as ambulances, diagnostic services, DME (durable medical equipment), home health, home infusions, labs, physical therapy, surgery and dialysis centers, prosthetics/orthotics, and skilled nursing facilities). VIVA MEDICARE *Me* members can also go to any Medicare-approved hospice facility. To find the page where a particular provider is listed, please see the index at the end of this directory.

If a PCP has a  next to his/her name, the doctor will only accept existing patients (patients the doctor already has a relationship with).

If you have both Medicare and Medicaid as a Full Benefit Dual Eligible (FBDE), Qualified Medicare Beneficiary Plus (QMB Plus), Qualified Medicare Beneficiary Only (QMB Only), or Specified Low-Income Medicare Beneficiary Plus (SLMB Plus), VIVA MEDICARE has a special agreement with the Alabama Medicaid Agency. Under this agreement, VIVA MEDICARE pays Medicaid's full share of the cost for all Medicare-covered medical services. Therefore, our members do not have to worry whether their VIVA MEDICARE provider also accepts Medicaid.

## Section 1 – Introduction Continued

Certain drugs are covered under Medicare Part B. Many of these drugs require prior authorization from VIVA MEDICARE (see your Evidence of Coverage for more information). Generally, you must receive Medicare Part B drugs from a network provider listed in this directory. Sometimes these drugs are provided by a physician, home infusion, or infusion therapy provider.

Please see your Pharmacy Directory for a listing of network pharmacies where you can obtain Part D drugs.

Some drugs can be covered under either Medicare Part B or Part D, depending on the circumstances. Prescriptions for these drugs may be filled at network pharmacies even when they are covered under Medicare Part B.

If you have questions about VIVA MEDICARE or require assistance in selecting a PCP, please call our Member Services Department at 1-800-633-1542 (toll-free), Monday – Friday, 8 a.m. – 8 p.m. (October 1 – March 31: seven days a week, 8 a.m. – 8 p.m.). TTY users should call 711. You can also visit [www.VivaHealth.com/Medicare](http://www.VivaHealth.com/Medicare).

## **Section 2 - List of Network Providers**



# Health Centers and Urgent Care Facilities

## Chambers

<b>Main Street Urgent Care</b>	3306 20th Ave Valley, AL 36854-3201	(334) 756-0305	E
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## Lee

<b>Stopwatch Urgent Care Centers</b>	151 N 20th St Opelika, AL 36801-5423	(334) 203-1777	E
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<b>Stopwatch Urgent Care Centers</b>	151 N 20th St Opelika, AL 36801-5423	(334) 203-1777	E
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<b>Stopwatch Urgent Care Centers</b>	2415 Moores Mill Rd Unit 230 Auburn, AL 36830-8483	(334) 502-1117	E
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<b>Stopwatch Urgent Care Centers</b>	5415 Summerville Rd Ste B Phenix City, AL 36867-7366	(334) 384-9411	E
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<b>Urgencare</b>	2000 Samglenn Dr Ste 200 Auburn, AL 36830-6549	(706) 668-5140	E
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# Specialists

## Chambers

### Ophthalmology

<b>Wallace, Michael T</b>	4800 48th St Valley, AL 36854-3666	(334) 364-3330	E
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### Podiatry

<b>Kuhn, Richard L</b>	5212 20th Ave Valley, AL 36854-3555	(334) 756-4122	E
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### Dentistry


<b>Wright, Frank L</b>	34 Veterans Memorial Pkwy Lanett, AL 36863-2840	(334) 864-8659	E
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## Lee

### Ophthalmology

<b>Ceravolo, Joseph F</b>	2460 Interstate Dr Ste B Opelika, AL 36801-1534	(334) 705-8803	E
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<b>Hamilton, Stephen</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 364 3330	E	
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<b>Hamilton, Stephen</b>	890 N Dean Rd Ste 300 Auburn, AL 36830-9452	(334) 364-3330	E	
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<b>Hamilton, Stephen</b>	900 Camp Road Auburn, AL 36849-0001	(334) 364 3330	E	
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<b>Hsia, Andrew D</b>	2375 Champions Blvd Auburn, AL 36830-6471	(334) 384-1141	E
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<b>Peddada, Ram R</b>	2460 Interstate Dr Opelika, AL 36801-1534	(334) 792-1585	E
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<b>Peddada, Ram R</b>	2460 Interstate Dr Ste A Opelika, AL 36801-1534	(334) 521-0041	E
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<b>Sepanski, Gregory J</b>	860 N Dean Rd Auburn, AL 36830-9401	(334) 826-8246	E
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<b>Wallace, Michael T</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 364-3330	E
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<b>Wallace, Michael T</b>	890 N Dean Rd Ste 300 Auburn, AL 36830-9452	(334) 364-3300	E
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<b>Weeks, Jeffrey</b>	2871 Corporate Park Dr Opelika, AL 36801-7250	(334) 887-2020	E
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# Specialists Continued

## Lee Optometry


<b>Basden, Brett A</b>	2272 Moores Mill Rd Ste 206 Auburn, AL 36830-8446	(334) 329-7313	E
<b>Basden, Brett A</b>	780 N Dean Rd Auburn, AL 36830-4300	(334) 887-6621	E
<b>Daniel, Lisa B</b>	1955 Opelika Rd Auburn, AL 36830-2811	(334) 821-8889	E
<b>Denton, Melanie</b>	518 Avenue A Opelika, AL 36801-5064	(334) 745-3112	E
<b>Fields, Randy S</b>	923 Stage Rd Ste A Auburn, AL 36830-5112	(334) 821-3700	E
<b>Hardwick, Andrea C</b>	778 N Dean Rd Ste 100 Auburn, AL 36830-4313	(334) 887-2224	E
<b>McCallon, Lindsey B</b>	2801 Frederick Rd Opelika, AL 36801-7101	(334) 679-1183	E
<b>Nelson, Isaac</b>	2801 Frederick Rd Opelika, AL 36801-7101	(334) 679-1183	E
<b>Pate, Michael R</b>	2272 Moores Mill Rd Ste 206 Auburn, AL 36830-8446	(334) 329-7313	E
<b>Pate, Michael R</b>	780 N Dean Rd Auburn, AL 36830-4300	(334) 887-6621	E
<b>Rhyne, Tiffany M</b>	518 Avenue A Opelika, AL 36801-5064	(334) 745-3112	E
<b>Spina, Anthony R</b>	1627 Opelika Rd Ste 23 Auburn, AL 36830-2827	(334) 591-1176	E
<b>Spina, Anthony R</b>	2801 Frederick Rd Opelika, AL 36801-7101	(334) 679-1183	E
<b>Spina, Anthony R</b>	2900 E University Dr Ste 110 Auburn, AL 36830-7729	(334) 539-5391	E
<b>Whatley, Russell L</b>	518 Avenue A Opelika, AL 36801-5064	(334) 745-3112	E

## Pain Management

<b>Almeida, Matthew R</b>	3320 Skyway Dr Ste 701 Opelika, AL 36801-7139	(334) 288-7808	E
<b>Arnall, Mark</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452		E
<b>Arnall, Mark</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 528-1964	E
<b>Bridges, James G</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 528-1964	E

# Specialists Continued


## Lee Pain Management

<b>Herrick, David P</b>	3320 Skyway Dr Opelika, AL 36801-7137	(334) 288-7808	E
<b>Katz, Bradley P</b>	3320 Skyway Dr Opelika, AL 36801-7137	(334) 288-7808	E
<b>Robinson, Eric P</b>	890 N Dean Rd Ste 100 Auburn, AL 36830-9438	(334) 501-2005	E
<b>Shinkle, Aaron T</b>	3320 Skyway Dr Opelika, AL 36801-7137	(334) 288-7808	E
<b>Vella, Jacob A</b>	3320 Skyway Dr Ste 701 Opelika, AL 36801-7139	(334) 288-7808	E
<b>Wages, Theo D</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 528-1964	E 
<b>Woods, Glenn M</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 528-2400	E

## Podiatry

<b>Casselberry, Brenda L</b>	2121 Executive Park Dr Opelika, AL 36801-6041	(334) 705-0544	E
<b>Ciavarelli Jr, Paul J</b>	2304 Gateway Dr Ste B Opelika, AL 36801-7273	(334) 741-7600	E
<b>Stark, Brett</b>	1559 Professional Pkwy Auburn, AL 36830-2858	(334) 466-1401	E

## Dentistry

<b>Albritton, Brandon S</b>	867 N Dean Rd Auburn, AL 36830-9419	(334) 887-6111	E
<b>Brewer, Matthew R</b>	1610 2nd Ave Opelika, AL 36801-5618	(334) 745-6295	E 
<b>Liles, Bradford B</b>	2234 Ogletree Village Ln Auburn, AL 36830-2967	(334) 539-5570	E
<b>Reynolds, Josie H</b>	2520 Interstate Dr Opelika, AL 36801-1535	(334) 737-6261	E
<b>Samford, Chase M</b>	867 N Dean Rd Auburn, AL 36830-9419	(334) 887-6111	E
<b>Shiver, Jerry S</b>	1709 Pepperell Pkwy Opelika, AL 36801-5548	(334) 745-3768	E
<b>Simmons, Stephanie C</b>	2520 Interstate Dr Opelika, AL 36801-1535	(334) 737-6261	E

# Ancillary Providers

## All Counties

### Durable Med Equip Supplier

<b>Nationsbenefits, LLC</b>	***call 877-209-5189*** 1801 Nw 66 Ave, Suite 100 Plantation, FL 33313	(877) 209-5189	E
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## Chambers

### Ambulatory Surgical Center

<b>Eamc-Lanier Ambulatory Surgery Ctr</b>	4800 48th St Valley, AL 36854-3666		E
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### Home Health Care

<b>Care South Hha Holdings Of Valley</b>	207 Fob James Dr Valley, AL 36854-5079	(334) 768-6225	E
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<b>Enhabit Home Health</b>	205 Fob James Dr Valley, AL 36854-5079	(334) 768-6225	E
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### Skilled Nursing Facility

<b>Diversicare Of Lanett</b>	702 S 13th St Lanett, AL 36863-2834	(334) 644-1111	E
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<b>Eamc-Lanier Snf</b>	4800 48th St Valley, AL 36854-3666	(334) 756-1401	E
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## Lee

### Durable Med Equip Supplier

<b>Adapthealth Patientcare</b>	1667 Shug Jordan Pkwy Unit 403 Auburn, AL 36830-0257	(800) 451-6510	E
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<b>Alabama Artificial Limb</b>	1703 Westend Ct Ste E Opelika, AL 36801-5450	(334) 737-3000	E
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<b>Assist Homemed</b>	121 N 20th St Opelika, AL 36801-5449	(334) 741-7717	E
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<b>Continuum LLC</b>	1013 Avenue C Opelika, AL 36801-5847		E
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<b>East Alabama Apothecary #1</b>	2000 Pepperell Pkwy Ste 292 Opelika, AL 36801-5452	(334) 528-2293	E
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<b>East Alabama Apothecary #2</b>	2501 Village Professional Dr Ste 2031 Opelika, AL 36801-2381		E
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<b>East Alabama Apothecary #3</b>	665 Opelika Rd Ste 400 Auburn, AL 36830-4069	(334) 528-3950	E
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# Ancillary Providers Continued


## Lee Durable Med Equip Supplier

<b>Hanger Prosthetics &amp;Orthotics</b>	2106 Gateway Dr Ste 8 Opelika, AL 36801-6885	(706) 596-0566	E
<b>Homemed Bessemer</b>	1908 Pepperell Pkwy Ste 2 Opelika, AL 36801-5474	(334) 741-7410	E
<b>Lincare Inc.</b>	1101 Geneva St Opelika, AL 36801-6601	(334) 745-5225	E
<b>Lincare Inc/Opelika</b>	1101 Geneva St Ste 106 Opelika, AL 36801-6602	(334) 745-5225	E
<b>Precision Medical Solutions LLC</b>	2515 E Glenn Ave Ste 302 Auburn, AL 36830-6420	(334) 826-0078	E
<b>Precision Medical Solutions LLC</b>	2515 E Glenn Ave Ste 302 Auburn, AL 36830-6420	(334) 826-0078	E

## Physical Therapy

<b>Aldridge Physical Therapy, LLC</b>	2408 E University Dr Ste 109 Auburn, AL 36830-9404	(334) 275-4636	E
<b>Benchmark Physical Therapy</b>	111 S College St # 200B Auburn, AL 36830-5418	(334) 521-1610	E
<b>Benchmark Pt-Auburn</b>	2900 E University Dr Ste 130 Auburn, AL 36830-7729	(334) 209-0996	E
<b>Community Rehab</b>	500 Devall Dr # 201 Auburn, AL 36832-5888	(334) 209-1199	E
<b>Equilibrium Pt</b>	2415 Moores Mill Rd Unit 210 Auburn, AL 36830-8482	(334) 246-3587	E
<b>Phenix City Elite Rehab</b>	5415 Summerville Rd Ste A Phenix City, AL 36867-7366	(334) 991-4130	E
<b>Rehab Works</b>	2450 Village Professional Dr N Opelika, AL 36801-4734	(334) 528-1964	E
<b>Therapy South AuburnLLC</b>	1530 E Glenn Ave Ste C Auburn, AL 36830-5730	(334) 502-7839	E
<b>Therapy South Opelika</b>	1001 Andrews Rd Opelika, AL 36801-9691	(334) 610-0354	E
<b>Therapy South Opelika</b>	2701 Frederick Rd Ste 306 # D Opelika, AL 36801-7281	(334) 610-0354	E
<b>Total Rehab Physicaltherapy LLC</b>	2515 E Glenn Ave Ste 104 Auburn, AL 36830-6448	(334) 821-2256	E 

# Ancillary Providers Continued

Lee			
Ambulance			
East Alabama Ems LLC	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 528-5805	E
Ambulatory Surgical Center			
East Alabama Surgerycenter	900 Camp Auburn Rd Auburn, AL 36832-4672	(334) 364-3483	E
Clinical Medical Laboratory (Independent Lab)			
Labcorp Of America Holdings	1456 Opelika Rd Auburn, AL 36830-3318	(334) 826-8950	E
Labcorp Of America Holdings	1518B Professional Pkwy Auburn, AL 36830-2857	(334) 501-9700	E
Labcorp Of America Holdings	1650A S College St Auburn, AL 36832-6637	(334) 821-3221	E
Synergy Laboratoriesinc	121 N 20th St Ste 6 Opelika, AL 36801-5454	(251) 662-9808	E
Diabetic Supplies			
Adapthealth Patientcare	1667 Shug Jordan Pkwy Unit 403 Auburn, AL 36830-0257	(800) 451-6510	E
Home Health Care			
Alacare Home Health& Hospice	2312 Center Hill Dr Ste B Opelika, AL 36801-7279	(334) 741-9952	E
Encompass Health Home And Hospice	2312 Center Hill Dr Opelika, AL 36801-7278	(334) 741-9952	E
Encompass Home Health Of Alabama LI	2312 Center Hill Dr Ste B & C Opelika, AL 36801-7278	(334) 741-9952	E
Prime Home Health	2125 Executive Park Dr Opelika, AL 36801-6041	(334) 745-7966	E
Pro Health	1922 Professional Cir Ste 101 Auburn, AL 36830-3080	(334) 521-8810	E 

# Ancillary Providers Continued

## Lee Outpatient Dialysis

<b>FMC Of Auburn</b>	211 E University Dr Auburn, AL 36832-6800	(334) 501-8890	E
<b>FMC Of Opelika</b>	2609 Village Professional Dr N Ste 2 Drive Opelika, AL 36801-4786	(334) 749-5085	E
<b>Opelika Dialysis Center</b>	2340 Pepperell Pkwy Opelika, AL 36801-6240	(334) 745-6883	E

## Prosthetics And Orthotics

<b>Hanger Prosthetics &amp;Orthotics</b>	2106 Gateway Dr Ste 8 Opelika, AL 36801-6885	(706) 596-0566	E
<b>Homemed Bessemer</b>	1908 Pepperell Pkwy Ste 2 Opelika, AL 36801-5474	(334) 741-7410	E

## Rehabilitation Facility

<b>Human Performance And Rehabilitatio</b>	2140 E University Dr Ste A Auburn, AL 36830-1852	(334) 321-0601	E
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## Skilled Nursing Facility

<b>East Alabama Medicalcenter Snf</b>	2000 Pepperell Pkwy Opelika, AL 36801-5452	(334) 749-3411	E
<b>Oak Park Nursing Home</b>	1365 Gatewood Dr Auburn, AL 36830-2834	(334) 821-7239	E



# Provider Index

## A

Adapthealth Patientcare	13, 15
Alabama Artificial Limb	13
Alacare Home Health& Hospice	15
Albritton, Brandon S	12
Aldridge Physical Therapy, LLC	14
Almeida, Matthew R	11
Arnall, Mark	11
Assist Homemed	13

## B

Basden, Brett A	11
Benchmark Physical Therapy	14
Benchmark Pt-Auburn	14
Brewer, Matthew R	12
Bridges, James G	11

## C

Care South Hha Holdings Of Valley	13
Casselberry, Brenda L	12
Ceravolo, Joseph F	10
Ciavarelli Jr, Paul J	12
Community Rehab	14
Continuum LLC	13

## D

Daniel, Lisa B	11
Denton, Melanie	11
Diversicare Of Lanett	13

## E

Eamc-Lanier Ambulatory Surgery Ctr	13
Eamc-Lanier Snf	13

## E

East Alabama Apothecary #1	13
East Alabama Apothecary #2	13
East Alabama Apothecary #3	13
East Alabama Ems LLC	15
East Alabama Medicalcenter Snf	16
East Alabama Surgerycenter	15
Encompass Health Home And Hospice	15
Encompass Home Health Of Alabama Ll	15
Enhabit Home Health	13
Equilibrium Pt	14

## F

Fields, Randy S	11
FMC Of Auburn	16
FMC Of Opelika	16

## H

Hamilton, Stephen	10
Hanger Prosthetics &Orthotics	14, 16
Hardwick, Andrea C	11
Herrick, David P	12
Homemed Bessemer	14, 16
Hsia, Andrew D	10
Human Performance And Rehabilitatio	16

## K

Katz, Bradley P	12
Kuhn, Richard L	10

## L

Labcorp Of America Holdings	15
Liles, Bradford B	12

# Provider Index

## L

Lincare Inc.	14
Lincare Inc/Opelika	14

## M

Main Street Urgent Care	9
McCallon, Lindsey B	11

## N

Nationsbenefits, LLC	13
Nelson, Isaac	11

## O

Oak Park Nursing Home	16
Opelika Dialysis Center	16

## P

Pate, Michael R	11
Peddada, Ram R	10
Phenix City Elite Rehab	14
Precision Medical Solutions LLC	14
Precision Medical Solutions LLC	14
Prime Home Health	15
Pro Health	15

## R

Rehab Works	14
Reynolds, Josie H	12
Rhyne, Tiffany M	11
Robinson, Eric P	12

## S

Samford, Chase M	12
Sepanski, Gregory J	10
Shinkle, Aaron T	12
Shiver, Jerry S	12

## S

Simmons, Stephanie C	12
Spina, Anthony R	11
Stark, Brett	12
Stopwatch Urgent Care Centers	9
Synergy Laboratoriesinc	15

## T

Therapy South AuburnLLC	14
Therapy South Opelika	14
Total Rehab Physicaltherapy LLC	14

## U

Urgencare	9
-----------	---

## V

Vella, Jacob A	12
----------------	----

## W

Wages, Theo D	12
Wallace, Michael T	10
Weeks, Jeffrey	10
Whatley, Russell L	11
Woods, Glenn M	12
Wright, Frank L	10



## Multi-Language Interpreter Services

**English:** We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-633-1542 (TTY: 711). Someone who speaks English/Language can help you. This is a free service.

**Spanish:** Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-633-1542 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

**Chinese Mandarin:** 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-800-633-1542 (TTY: 711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

**Chinese Cantonese:** 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-800-633-1542 (TTY: 711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

**Tagalog:** Mayroon kaming libreng serbisyo sa pagsalaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasalang-wika, tawagan lamang kami sa 1-800-633-1542 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

**French:** Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-633-1542 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

**Vietnamese:** Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-800-633-1542 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

**German:** Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-633-1542 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

**Korean:** 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-633-1542 (TTY: 711)번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

**Russian:** Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-633-1542 (TTY: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

**Arabic:** إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-800-633-1542 (TTY: 711). سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

**Hindi:** हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं। एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-633-1542 (TTY: 711) पर फोन करें। कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है। यह एक मुफ्त सेवा है।

**Italian:** È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-633-1542 (TTY: 711). Un nostro incaricato che parla Italiano fornirà l'assistenza necessaria. È un servizio gratuito.

**Portuguese:** Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-633-1542 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

**French Creole:** Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal ouwa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-633-1542 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

**Polish:** Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-633-1542 (TTY: 711). Ta usługa jest bezpłatna.

**Japanese:** 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-800-633-1542 (TTY: 711)にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。