



VIVA MEDICARE *Me* (HMO)
at Southeast Health

**PLAN PROVIDER
DIRECTORY**

VIVA MEDICARE *Me* (HMO)

Plan Provider Directory

This directory provides a list of VIVA MEDICARE *Me* at Southeast Health current network providers for Dale, Geneva, Henry, and Houston Counties.

To access VIVA MEDICARE *Me*'s online provider directory, you can visit www.VivaHealth.com/Medicare.

For any questions about the information contained in this directory, please call our Member Services Department at 1-800-633-1542 (toll-free), Monday – Friday, 8 a.m. – 8 p.m. (October 1 – March 31, 7 days a week, 8 a.m. – 8 p.m.). TTY users should call 711. Member Services has free language interpreter services available for non-English speakers.

This document may be available in alternate formats.

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Section 1 – Introduction

This directory provides a list of VIVA MEDICARE *Me* at Southeast Health network providers. To get detailed information about your health care coverage, please see your Evidence of Coverage (EOC).

You will have to choose one of our network providers listed in this directory to be your **P**rimary **C**are **P**hysician (PCP). Generally, you must get your health care services from your PCP. If you do not select a PCP, VIVA MEDICARE will select one on your behalf and notify you. If you would like to change to a different PCP, please call VIVA MEDICARE Member Services at the number listed on page 2 of this directory. You do not need a referral (approval your PCP requests from the plan) to see a specialist. You may simply call the specialist's office for an appointment. For more information about this, see Chapter 3, Section 2.3 of your Evidence of Coverage.

The network providers listed in this directory have agreed to provide you with your health care, vision, and dental services. You may go to any of our network providers listed in this directory. If you have been going to one network provider, you are not required to continue going to that same provider. In some limited cases, you may get covered services from network providers in another provider system or from non-network providers. This directory lists the Southeast Health providers you can see in the VIVA MEDICARE *Me* at Southeast Health Provider System. While VIVA MEDICARE contracts with additional providers for our other Medicare plans, members of the VIVA MEDICARE *Me* plan have a limited provider network that is a subset of the larger VIVA MEDICARE network. As a VIVA MEDICARE *Me* member, you agree to get your care from the providers in the VIVA MEDICARE *Me* at Southeast Health network. Routine care from VIVA MEDICARE providers who are not in the VIVA MEDICARE *Me* at Southeast Health Provider System is not covered.

Other providers are available in our network. This directory contains a sub-network of VIVA MEDICARE providers that you must use for covered services. Directories for other VIVA MEDICARE provider systems are available from Member Services and online at www.VivaHealth.com/Medicare.

Section 1 – Introduction Continued

Your PCP's name and telephone number are listed on your VIVA MEDICARE member identification card. It is very important that you present this identification card, not your Medicare card, whenever you receive medical care or get a prescription filled. This will help ensure you receive services from providers contracted by VIVA MEDICARE. Prior authorization is when you must receive approval in advance to get certain services or certain drugs. Some in-network medical services and drugs are covered only if your doctor or other network provider gets "prior authorization" from our plan. Services requiring prior authorization are marked in *italics* in the Medical Benefits Chart in Chapter 4 of your VIVA MEDICARE Evidence of Coverage. Covered drugs that need prior authorization are marked in the formulary (list of covered drugs).

You must use network providers in your provider system except in emergency or urgent care situations or for out-of-area renal dialysis services. You may get emergency services from the closest available provider, and you may get urgently needed services from any qualified provider when out of the plan's service area or when network providers are unavailable. If you obtain routine care from providers in another provider system or from out-of-network providers without prior authorization from the plan, neither Medicare nor VIVA MEDICARE will be responsible for the costs. In the case of urgent and emergent care or out-of-area dialysis, if an out-of-network provider sends you a bill, you should not pay that bill. Please contact Member Services or send the bill to VIVA MEDICARE so we can determine the amount you owe, if any.

What is the service area for VIVA MEDICARE *Me*?

The counties in our service area are listed below:


Dale, Geneva, Henry, and Houston Counties in Alabama.

Section 1 – Introduction Continued

How do you find VIVA MEDICARE *Me* providers who serve your area?

When you select a PCP, you are also choosing your provider system. While VIVA MEDICARE may contract with specialists, hospitals, and ancillary providers in other provider systems, you will receive your care only from those providers in this provider directory for your selected provider system. Since these are the providers we are paying to provide your care, they are the ones you must use (except in emergencies and urgent situations anywhere, for dialysis when you are outside the VIVA MEDICARE service area, or when you have prior authorization). You will use the specialists in your selected provider system. Should you require hospital services, your physician will admit you to your selected provider system hospital(s). Of course, if a covered service is not available from your selected provider system, you may see a network provider outside your provider system. To see a network provider outside of your provider system, your PCP must call our Medical Management Department to request a prior authorization from VIVA MEDICARE on your behalf. To change provider systems, you must call Member Services at the number at the end of this section and choose a PCP in the provider system that you want to join.

Facilities and providers in each section are listed in the following order: Hospitals, Health Centers and Urgent Care Facilities, Primary Care Physicians, Specialists (in alphabetical order by specialty), and Ancillary Providers (such as ambulances, diagnostic services, DME (durable medical equipment), home health, home infusions, labs, physical therapy, surgery and dialysis centers, prosthetics/orthotics, and skilled nursing facilities). VIVA MEDICARE *Me* members can also go to any Medicare-approved hospice facility. To find the page where a particular provider is listed, please see the index at the end of this directory.

If a PCP has a  next to his/her name, the doctor will only accept existing patients (patients the doctor already has a relationship with).

If you have both Medicare and Medicaid as a Full Benefit Dual Eligible (FBDE), Qualified Medicare Beneficiary Plus (QMB Plus), Qualified Medicare Beneficiary Only (QMB Only), or Specified Low-Income Medicare Beneficiary Plus (SLMB Plus), VIVA MEDICARE has a special agreement with the Alabama Medicaid Agency. Under this agreement, VIVA MEDICARE pays Medicaid's full share of the cost for all Medicare-covered medical services. Therefore, our members do not have to worry whether their VIVA MEDICARE provider also accepts Medicaid.

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Certain drugs are covered under Medicare Part B. Many of these drugs require prior authorization from VIVA MEDICARE (see your Evidence of Coverage for more information). Generally, you must receive Medicare Part B drugs from a network provider listed in this directory. Sometimes these drugs are provided by a physician, home infusion, or infusion therapy provider.

Please see your Pharmacy Directory for a listing of network pharmacies where you can obtain Part D drugs.

Some drugs can be covered under either Medicare Part B or Part D, depending on the circumstances. Prescriptions for these drugs may be filled at network pharmacies even when they are covered under Medicare Part B.

If you have questions about VIVA MEDICARE or require assistance in selecting a PCP, please call our Member Services Department at 1-800-633-1542 (toll-free), Monday – Friday, 8 a.m. – 8 p.m. (October 1 – March 31: seven days a week, 8 a.m. – 8 p.m.). TTY users should call 711. You can also visit www.VivaHealth.com/Medicare.

Section 2 - List of Network Providers

Hospitals

Geneva

Wiregrass Medical Center	1200 W Maple Ave Geneva, AL 36340-1694	(334) 684-3655	E
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Health Centers and Urgent Care Facilities

Houston

Allsouth Urgent Care	4585 Montgomery Hwy Dothan, AL 36303-1880	(334) 340-2600	E
American Family Care	2445 Murphy Mill Rd Dothan, AL 36303-1595	(334) 677-6001	E

Specialists

Dale Optometry

Childers, Giselle P	231 E Broad St Ozark, AL 36360-1507	(334) 443-1260	E
Childers, Mason B	231 E Broad St Ozark, AL 36360-1507	(334) 443-1260	E
Dunn, Thomas Allen	578 Andrews Ave Ozark, AL 36360-3702	(334) 445-2020	E
Hamlin, David R	578 Andrews Ave Ozark, AL 36360-3702	(334) 445-2020	E
Moring, Mary K	578 Andrews Ave Ozark, AL 36360-3702	(334) 445-2020	E
Perryman, Samara D	578 Andrews Ave Ozark, AL 36360-3702	(334) 445-2020	E
Wallace, Tammy D	578 Andrews Ave Ozark, AL 36360-3702	(334) 445-3937	E

Psychiatry

Lopez, Fernando	134 Katherine Ave Ozark, AL 36360-1973	(334) 774-9112	E
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Rehabilitation And Physical Medicine

Lash, Dustin W	2126 W Roy Parker Rd Ste 201 Ozark, AL 36360-8566	(334) 445-2663	E
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Sports Medicine

Lash, Dustin W	2126 W Roy Parker Rd Ste 201 Ozark, AL 36360-8566	(334) 445-2663	E
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Dentistry

Jennings, John A	486 Andrews Ave Ozark, AL 36360-3806	(334) 774-5952	E
Murphree, James R	389 James St Ozark, AL 36360-2014	(334) 774-5632	E

Specialists Continued

Houston

Allergy

Kalenian, Mark H	520 John D Odom Rd Dothan, AL 36303-9461	(334) 794-2718	E
Motta, Paul C	4300 W Main St Ste 403 Dothan, AL 36305-1314	(334) 793-4788	E

Chiropractic Medicine

Merritt, Richard W	1001 Tate Dr Dothan, AL 36301-4334	(334) 446-3101	E
Merritt, Rodney W	1001 Tate Dr Dothan, AL 36301-4334	(334) 446-3101	E
Runkel, Steven C	1000 Forest Dr Dothan, AL 36303-3024	(334) 712-9177	E
Thompson, Scot A	101 Hidden Glen Way Dothan, AL 36303-2951	(334) 803-0803	E
Weeks, Paul D	418 N Foster St Dothan, AL 36303-4545	(334) 793-1081	E

Dermatology

Ash, Robert B	4300 W Main St Ste 102 Dothan, AL 36305-1306	(334) 793-9564	E
Bookout, Angela L	1733 W Main St Ste 500 Dothan, AL 36301-1321	(334) 699-7546	E
Johnson, Carole	1733 W Main St Ste 200 Dothan, AL 36301-1345	(334) 677-1690	E
Omohundro, Craig	4300 W Main St Ste 102 Dothan, AL 36305-1306	(334) 793-9564	E
Patel, Raj Ajay	2800 Ross Clark Cir Ste 2 Dothan, AL 36301-9917		E
Pynes, Leonard L	2431 W Main St Ste 501 Dothan, AL 36301-1274	(205) 977-9876	E
Ruddock, Tonia L	107 Medical Dr Dothan, AL 36303-6903	(334) 828-7546	E
Stickler, Michael	106 Westside Dr Dothan, AL 36303-1908	(877) 231-3376	E
Stricker, Jeffrey B	106 Westside Dr Dothan, AL 36303-1908	(877) 231-3376	E
Tamburin, Laura M	107 Medical Dr Dothan, AL 36303-6903	(334) 828-7546	E

Specialists Continued

Houston

Dermatology

Vonhilsheimer, George E	2800 Ross Clark Cir Ste 2 Dothan, AL 36301-9917	(205) 624-2100	E
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Ophthalmology

Aldridge, Aric J	1450 Ross Clark Cir Ste 100 Dothan, AL 36301-4770	(334) 479-0043	E
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Arango, Jorge	160 Healthwest Dr Dothan, AL 36303-1996	(334) 712-1700	E
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Bennett, William L	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
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Bryant, Richard	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
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Fortin, Jean-Guy	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
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Gannon, William T	2664 Hartford Hwy Dothan, AL 36305-4904	(334) 699-2244	E
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Heersink, Marnix E	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
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Heersink, Sebastian B	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
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Kelley, Allan J	2664 Hartford Hwy Dothan, AL 36305-4904	(334) 699-2244	E
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McKinley, Aaron B	1450 Ross Clark Cir Ste 100 Dothan, AL 36301-4770	(334) 479-0043	E
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Sen, Harsha A	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
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Sturridge, Kirk A	5937 W Main St Dothan, AL 36305-9317	(334) 446-0872	E
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Sugg Jr, Joseph H	2664 Hartford Hwy Dothan, AL 36305-4904	(334) 699-2244	E
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Swendris, Ronald	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
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Thompson, Warren A	160 Healthwest Dr Dothan, AL 36303-1996	(334) 712-1700	E
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Wallace, John K	2664 Hartford Hwy Dothan, AL 36305-4904	(334) 699-2244	E
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Specialists Continued

Houston

Optometry

Albert, Lauren E	206 Medical Care Way Dothan, AL 36303-7013	(334) 794-8797	E
Bowers, Ashley H	2826 Ross Clark Cir Ste 102 Dothan, AL 36301-2017	(334) 793-2633	E
Denney, John Daniel	2826 Ross Clark Cir Ste 102 Dothan, AL 36301-2017	(334) 793-2633	E
Feagin, William H	111 W Main St Dothan, AL 36301-1625	(334) 794-1175	ES
Griffin, Michael A	206 Medical Care Way Dothan, AL 36303-7013	(334) 794-8797	E
Hill, Bentley	2628 Ross Clark Cir Ste 102 Dothan, AL 36301-4915	(334) 793-2633	E
Hornsby, John E	206 Medical Care Way Dothan, AL 36303-7013	(334) 794-8797	E
Jones, Kirk D	2826 Ross Clark Cir Ste 102 Dothan, AL 36301-2017	(334) 793-2633	E
Maxwell, Andrew	2826 Ross Clark Cir Ste 102 Dothan, AL 36301-2017	(334) 793-2633	E
McCauley, Mary	2826 Ross Clark Cir Ste 102 Dothan, AL 36301-2017	(334) 793-2633	E
Mishra, Deepa	2628 Ross Clark Cir Ste 102 Dothan, AL 36301-4915	(334) 793-2633	E
Moring, Mary K	2800 Ross Clark Cir Dothan, AL 36301-2040	(334) 793-2211	E
Murray, Daniel E	550 John D Odom Rd Dothan, AL 36303-9461	(334) 699-5999	E
Purvis, Daniel W	2464 W Main St Ste 3 Dothan, AL 36301-6413	(334) 792-2020	E
Sealock, Ron	1623 W Main St Dothan, AL 36301-1315	(334) 793-9607	E
Walker, Megan M	206 Medical Care Way Dothan, AL 36303-7013	(334) 794-8797	E

Oral Surgery

Bess, Gregory C	216 Healthwest Dr Dothan, AL 36303-1942	(334) 792-2880	E
Falconer, David S	216 Healthwest Dr Dothan, AL 36303-1942	(334) 792-2880	E

Specialists Continued

Houston


Podiatry

Collier, M Diane	204 Luds Way Dothan, AL 36303-6350	(334) 678-7036	E
Green, Rona R	204 Luds Way Dothan, AL 36303-6350	(334) 642-3668	E
Melley, Brian	1550 E Main St Dothan, AL 36301-3012	(334) 671-1441	E
Werner, Benjamin	1500 Ross Clark Cir Randall Bldg Dothan, AL 36301-4754	(334) 793-2663	E
Zweig, Stefan B	1785 E Main St Ste 3 Dothan, AL 36301-3006	(334) 489-4203	E
Zweig, Stefan B	1785 E Main St Ste 3 Dothan, AL 36301-3006	(334) 793-6803	E

Psychiatry

Challagundla, Srikanth	1108 Ross Clark Cir Dothan, AL 36301-3022	(334) 793-8978	E	
Elkington, William T	1108 Ross Clark Cir Dothan, AL 36301-3022	(334) 793-8978	E	
Graham, Leona J	1118 Ross Clark Cir Ste 702 Dothan, AL 36301-3030	(334) 794-4582	E	
Lopez, Fernando	1672 Columbia Hwy Dothan, AL 36303-5434	(334) 712-6400	E	
McDowell, Ann B	4300 W Main St Ste 102 Dothan, AL 36305-1306	(334) 699-8111	E	
Pfeifer, Jonathan C	408 Healthwest Dr Dothan, AL 36303-2054	(334) 702-7222	E	
Vansickle, Kaycia L	1118 Ross Clark Cir Ste 702 Dothan, AL 36301-3030	(334) 793-8705	E	
Wang, Baowu	1108 Ross Clark Cir Dothan, AL 36301-3022	(334) 712-3635	E	

Psychology


Cotter, Melanie K	100 Westside Dr Dothan, AL 36303-1908	(334) 793-2237	E	
Jordan, Randall G	1450 Ross Clark Cir Ste 3 Dothan, AL 36301-4736	(334) 794-2113	E	

Specialists Continued

Houston Rehabilitation And Physical Medicine

Lash, Dustin W	1500 Ross Clark Cir Dothan, AL 36301-4754	(334) 793-2663	E
Lash, Dustin W	345 Healthwest Dr Dothan, AL 36303-2053	(334) 793-2663	E

Rheumatology

Lacour, Edmund	1118 Ross Clark Cir Ste 100 Dothan, AL 36301-3023	(334) 794-1148	E	
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Sports Medicine

Lash, Dustin W	1500 Ross Clark Cir Dothan, AL 36301-4754	(334) 793-2663	E
Lash, Dustin W	345 Healthwest Dr Dothan, AL 36303-2053	(334) 793-2663	E

Dentistry

Beasley, Michael J	2019 W Main St Dothan, AL 36301-1280	(334) 793-5697	E
Lewis, Roth R	1865 E Main St Ste 2 Dothan, AL 36301-3013	(334) 370-9055	E
Parker, Kenneth L	2431 W Main St Ste 601 Dothan, AL 36301-1270	(334) 793-3651	E

Ancillary Providers

All Counties

Durable Med Equip Supplier

Nationsbenefits, LLC	***call 877-209-5189*** 1801 Nw 66 Ave, Suite 100 Plantation, FL 33313	(877) 209-5189	E
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Dale

Durable Med Equip Supplier

Aabon Home Health Care Supply	136 E Reynolds St Ozark, AL 36360-1530	(334) 774-7535	E
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Physical Therapy

Advance Rehabilitation & Consulting	1254 Andrews Ave Ozark, AL 36360-3712		E
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Encore Rehabilitation Of Ozark	618 Andrews Ave Ozark, AL 36360-1718	(866) 855-1025	E
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Comprehensive Outpatient Rehab Facility

Encore Rehabilitation Of Ozark	618 Andrews Ave Ozark, AL 36360-1718	(866) 855-1025	E
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Outpatient Dialysis

Gambro-Ozark	214 Hospital Ave Ozark, AL 36360-2038	(334) 774-2630	E
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Skilled Nursing Facility

Ozark Health & RehabLLC	312 Bryan Dr Ozark, AL 36360-1120	(334) 774-2561	E
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Geneva

Durable Med Equip Supplier

Booth Enterprises dba Gilstrap Drug	1008 W Maple Ave Geneva, AL 36340-1638	(334) 684-2272	E
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Deep South Home Medic	229 Sunrise Ln Slocomb, AL 36375-6300	(800) 570-9909	E
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Geneva

Skilled Nursing Facility

Hartford Healthcare	217 Toro Rd Hartford, AL 36344-1459	(334) 588-3842	E
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Henry

Clinical Medical Laboratory (Independent Lab)

Labcorp Of America Holdings	615 Ozark Rd Abbeville, AL 36310-2629		ES
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Labcorp Of America Holdings	217 Dothan Rd Abbeville, AL 36310-2836		E
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Outpatient Dialysis

Henry County Dialysis	671 Ozark Rd Abbeville, AL 36310-2629		E
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Houston

Durable Med Equip Supplier

180 Medical Inc.	2830 Horace Shepard Dr Ste 2 Dothan, AL 36303-1116	(334) 803-8135	E
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Alabama Artificial Limb	1240 E Main St Dothan, AL 36301-1732	(334) 792-4330	E
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Hanger Orthopedic Group	321 Westgate Pkwy Ste 2 Dothan, AL 36303-3072	(334) 712-2850	E
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Hanger Prosthetics & Orthotic	321 Westgate Pkwy Ste 2 Dothan, AL 36303-3072	(512) 777-3800	E
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Jones Medical Supply dba Cpap Plus	4177 Montgomery Hwy Ste 5 Dothan, AL 36303-1588	(334) 305-3199	E
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Ledbetter Prosthetics And Orthotics	186 Belmont Dr Dothan, AL 36305-6501	(334) 792-1527	E
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Solara Medical Supplies, LLC	111 Adris Pl Ste 7 Dothan, AL 36303-2006	(800) 999-7516	E
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Sunshine Home Healthcare Inc dba	1748 Ross Clark Cir Rotech Dothan, AL 36301-5330	(334) 671-3914	E
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Tristate Medical Supply LLC	2253 Third Ave Ste 1 Dothan, AL 36301-5303	(334) 886-9111	E
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Houston

Pharmacy

Kroger Specialty Infusion Al	2511 Ross Clark Cir Dothan, AL 36301-4912	(866) 580-8100	E
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Physical Therapy

Ati Physical Therapy	4825 Montgomery Hwy Ste 104 Dothan, AL 36303-1886	(334) 500-1139	E
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Encore Rehabilitation Of Dothan	345 Healthwest Dr Dothan, AL 36303-2053	(334) 836-4523	E
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Healthactions P.A.	2970 Ross Clark Cir Ste 1 Dothan, AL 36301-1107	(334) 305-0222	E
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Healthactions P.A.	4300 W Main St Ste 14 Dothan, AL 36305-1311	(334) 944-7010	E
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Ambulatory Surgical Center

Alabama Eye Surgerycenter	5937 W Main St Dothan, AL 36305-9317	(334) 446-0872	E
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Dothan Surgery Center	1450 Ross Clark Cir Ste 4 Dothan, AL 36301-4736	(334) 793-3442	E
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Southern Alabama Surgery Center LLC	2800 Ross Clark Cir Ste 3 Dothan, AL 36301-9900	(334) 793-3411	E
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Clinical Medical Laboratory (Independent Lab)

Labcorp Dothan	4300 W Main St Ste 102 Dothan, AL 36305-1306		E
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Labcorp Dothan	480 Honeysuckle Rd Dothan, AL 36305-1156	(334) 792-6933	E
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Labcorp Of America Holdings	1034 Ross Clark Cir Dothan, AL 36303-5425	(334) 792-0902	E
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Comprehensive Outpatient Rehab Facility

Encore Rehabilitation Of Dothan	345 Healthwest Dr Dothan, AL 36303-2053	(334) 836-4523	E
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Houston

Home Health Care

Kroger Specialty Infusion Al	2511 Ross Clark Cir Dothan, AL 36301-4912	(866) 580-8100	E
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Outpatient Dialysis

Dothan At Home	216 Graceland Dr Dothan, AL 36305-7346	(334) 793-4077	E
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Dothan Dialysis Clinic Inc.	1630 Columbia Hwy Dothan, AL 36303-5434	(205) 793-3519	E
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Home Options Of Dothan	1763 E Main St Dothan, AL 36301-3045		E
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Wiregrass Kidney Center	1450 Ross Clark Cir Ste 200 Dothan, AL 36301-4770		E
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Prosthetics And Orthotics

Hanger Orthopedic Group	321 Westgate Pkwy Ste 2 Dothan, AL 36303-3072	(334) 712-2850	E	
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Hanger Prosthetics &Orthotic	321 Westgate Pkwy Ste 2 Dothan, AL 36303-3072	(512) 777-3800	E	
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Skilled Nursing Facility

Wesley Place	718 Honeysuckle Rd Dothan, AL 36305-1104	(334) 792-0921	E
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Westside Terrace Healthcare	501 N Woodburn Dr Dothan, AL 36303-1995	(334) 794-1000	E
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Multi-Language Interpreter Services

English: We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-800-633-1542 (TTY: 711). Someone who speaks English/Language can help you. This is a free service.

Spanish: Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-800-633-1542 (TTY: 711). Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

Chinese Mandarin: 我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电 1-800-633-1542 (TTY: 711)。我们的中文工作人员很乐意帮助您。这是一项免费服务。

Chinese Cantonese: 您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 1-800-633-1542 (TTY: 711)。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Tagalog: Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-800-633-1542 (TTY: 711). Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

French: Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-800-633-1542 (TTY: 711). Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Vietnamese: Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-800-633-1542 (TTY: 711) sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

German: Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-800-633-1542 (TTY: 711). Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

Korean: 당사는 의료 보험 또는 약품 보험에 관한 질문에 대해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 1-800-633-1542 (TTY: 711)번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Russian: Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-800-633-1542 (TTY: 711). Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

Arabic: إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-800-633-1542 (TTY: 711). سيقوم شخص ما يتحدث العربية بمساعدتك. هذه خدمة مجانية.

Hindi: हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं। एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-800-633-1542 (TTY: 711) पर फोन करें। कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है। यह एक मुफ्त सेवा है।

Italian: È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-800-633-1542 (TTY: 711). Un nostro incaricato che parla Italiano fornirà l'assistenza necessaria. È un servizio gratuito.

Portuguese: Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-800-633-1542 (TTY: 711). Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

French Creole: Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal ouwa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-800-633-1542 (TTY: 711). Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Polish: Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-800-633-1542 (TTY: 711). Ta usługa jest bezpłatna.

Japanese: 当社の健康 健康保険と薬品 処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-800-633-1542 (TTY: 711)にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。