

VISIT US AT ONE OF OUR

VIVA HEALTH Cafés

The VIVA HEALTH Cafés are in Alabama neighborhoods across the state.

Attend a café event, stop by to ask a question, or get help signing up for the member portal, NationsBenefits, home delivery pharmacy, and much more.





DOTHAN

Southeast Health Medical Center 1118 Ross Clark Cir., Ste. 101 Dothan, AL 36301

334-259-8482

MOBILE

3059 Dauphin St. Mobile, AL 36606

251-380-2222

FLORENCE

North Alabama Medical Center 1751 Veterans Dr., Ste. 290 Florence, AL 35630

256-787-8482

MONTGOMERY

8101 Decker Lane, Ste. C Montgomery, AL 36117

334-272-8882

HOOVER

1550-K Montgomery Hwy. Birmingham, AL 35216 **205-978-4911**

BIRMINGHAM CORPORATE OFFICE

417 20th St. N, Ste. 100 Birmingham, AL 35203

205-933-8482

Hours: Monday - Friday, 8am - 5pm (Closed for lunch, 1pm - 2pm, except for October 1 - December 7.)

Visit us online at VivaHealth.com/Medicare/Cafes

January "The best and most beautiful

things in the world cannot be seen or even touched-they must be felt with the heart."

- Helen Keller, Writer, Born in Tuscumbia, AL

Start the new year off right by seeing your Primary Care Physician (PCP) for your Annual Wellness Visit. Your PCP is the doctor who manages your care. His or her name and phone number are on your VIVA MEDICARE ID card. Call today to make your appointment.

Your Annual Wellness Visit is covered by your VIVA MEDICARE plan at no cost to you. This is a great time to have one-on-one time with your doctor to talk about the drugs you're taking, any problems you're having, and tests or screenings you need to be as healthy as you can.

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Reminder: Dental Allowance Benefit

You have a dental allowance to use this year for cleanings, fillings, implants, and much more.

Find a network dentist near you by going online to vivahealth.com/medicare/provider-search or call Member Services at 833-760-0657 (TTY: 711).

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	New Years Day VIVA HEALTH offices closed					
07	08	09	10	11	12	13
14	15	16	17	18	19	20
	Martin Luther King Jr. Day					
21	22	23	24	25	26	27
	New to Viva Medic	ARE? Join us to learn a	bout your 2024 benefits –	Call your closest café for	dates and times.	
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February "Life is fragile. We're not guaranteed a tomorrow, so give it everything you've got." - Tim Cook, CEO of Apple, Inc., Born in Robertsdale, AL It's American Heart Month! Keeping your blood pressure under control is one of the best ways to lower your risk of a heart attack or stroke. To do this: ✓ Stop smoking ✓ Lower your stress level ✓ Exercise ✓ Eat a heart-healthy diet with fruits and vegetables

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Reminder: Over-the-Counter Benefit

If you don't have a blood pressure monitor

in your home, you can order one using your over-the-counter allowance or flex card (depending on your plan).

Order online at Viva.NationsBenefits.com or call 877-209-5189, 8am - 8pm, 7 days a week, except on federal holidays.

✓ Stay away from foods that have a lot of salt

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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						Groundhog Day	
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3	11	12	13	Valentine's Day 14	15	National Caregivers Day	17
3	18	19	Heart Health Event @	the Viva Health Café - C	all for dates and times.	23	24
		Presidents Day					
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prepared to seize the moment and having the courage to take your best swing."

- Hank Aaron, Professional Baseball Player, Born in Mobile, AL

It's National Colorectal Cancer Awareness Month. Colorectal cancer often begins when abnormal growths, called polyps, form in the colon (large intestine or large bowel) or the rectum (the passageway that connects the colon to the anus). Over time, some polyps may turn into cancer. Colorectal polyps and colorectal cancer don't always cause symptoms, especially at first. That is why getting screened regularly for colorectal cancer is so important.

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Reminder: Wellness Benefits

VIVA MEDICARE pays for many types of screenings to help you stay healthy and catch diseases early. Talk to your doctor to see what screenings you have due this year.

- ✓ Colonoscopy Diabetes ✓ Depression ✓ Cholesterol
- ✓ Breast and Cervical Cancer (for women) Prostate (for men)





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Reminder: Gym Benefit

If you haven't signed up for the Silver&Fit® Healthy Aging and Exercise Program, spring is the perfect time.

This program is designed for older adults and people on Medicare. Best of all, membership is included with every VIVA MEDICARE plan. Visit SilverandFit.com to search for a gym near you and learn more about at-home fitness kits and online classes. You can also call 1-877-427-4788 (toll-free) | TTY users: 711, Monday - Friday, 7am - 8pm.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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"Remember, if people talk behind your back, it only means you're two steps ahead!"

- Fannie Flagg, Author, Actress, Comedian, Born in Birmingham, AL

May Is Better Hearing Month! Hearing loss is common as you age.

Diabetes, poor circulation, or living or working around loud noises can make hearing loss even worse. The good news is that hearing loss can be managed through the use of hearing aids, and you have a hearing aid benefit included in your VIVA MEDICARE plan.

Reminder: Hearing Aid Benefit

Your plan covers one prescription hearing aid per ear, each calendar year or one pair of over-the-counter (OTC) hearing aids from NationsHearing.

While OTC hearing aids may not work for everyone, if you only have mild hearing loss, this may be a great lower-cost option. Find out more by calling 877-209-5189 (TTY: 711) or going online to Viva.NationsBenefits.com today.

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Mother's	Day						Armed Forces Day
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②	26	27	28	29	30	31	
		Memorial Day VIVA HEALTH offices closed					
Refill	your pillbox						

June



"I like to think of ideas as potential energy. They're really wonderful, but nothing will happen until we risk putting them into action."

- Mae Jemison, Astronaut, Physician, Born in Decatur, AL

June is Alzheimer's & Brain Awareness Month! Worldwide, 50 million people are living with Alzheimer's and other dementias. Alzheimer's is a brain disease that causes a slow decline in memory, thinking, and reasoning skills. It is the most common form of dementia. If you or someone you love is showing any of these early signs of Alzheimer's, contact your Primary Care Physician.

- Memory loss that disrupts daily life
- ✓ Challenges planning or solving problems
- Confusion with time or place
- New problems speaking or writing

- Misplacing things
- Avoiding social activities
- Changes in mood or personality

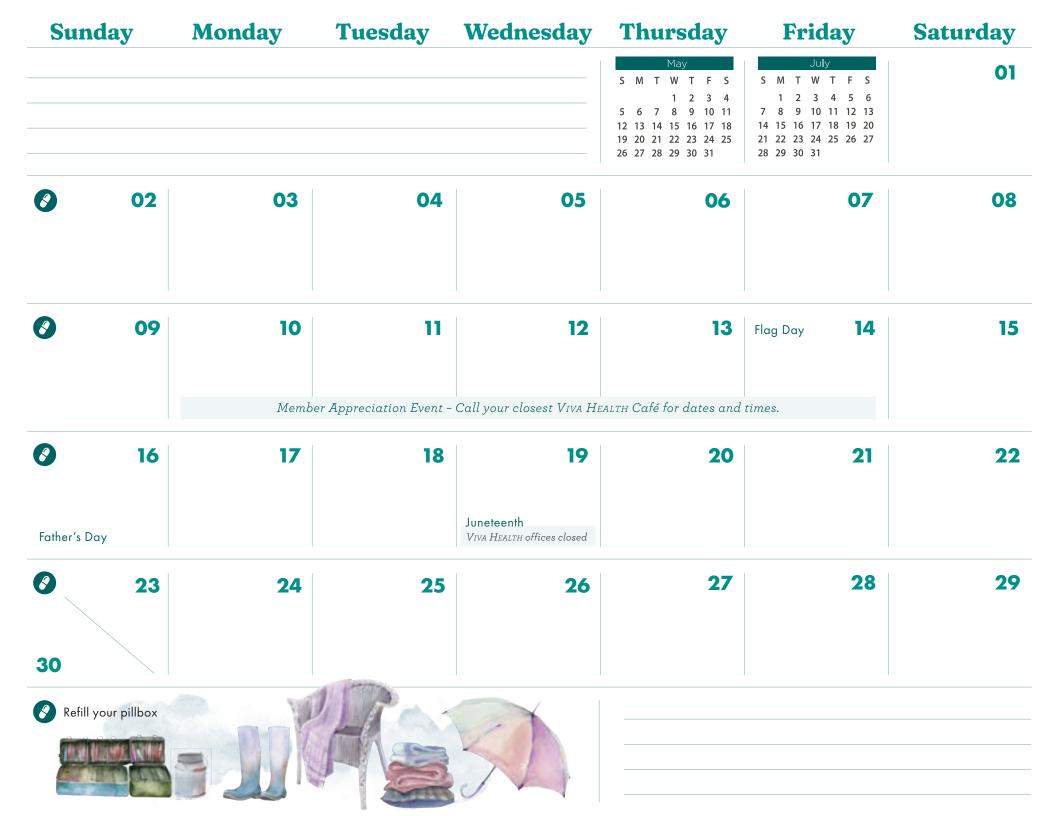
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Reminder: Eyewear Allowance Benefit

Your plan comes with a yearly eye exam and an allowance to use for

prescription eyeglasses, contact lenses, or contact lens fittings.



July



"You can't sit on the sidelines of life."

- Charles Barkley, Professional Basketball Player, Born in Leeds, AL

According to the Skin Cancer Foundation, over half of skin cancer related deaths are people over the age of 65.

Even if you are only going outside to water plants or pick a few flowers, apply sunscreen with a 30 SPF or higher. Sunscreen sticks are good for ears and noses. Sprays and creams can cover larger surface areas, like your back, arms, and legs better. Don't forget to put gels or sprays in your hairline and scalp to keep you protected head to toe.

Notes + To Dos

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Reminder: Home Delivery Pharmacy Benefit

If you have Part D prescription drug coverage, you can get most of your prescriptions in **90-day supplies and sign up for free home delivery** through our mail-order service. This saves you time, money, and ensures you won't run out of your medications. Call CVS Caremark, Monday – Friday, 7am – 9pm and Saturday 8am – Noon at 1-866-788-5146. TTY users call 1-800-231-4403.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
		01	02	03	Independence Day VIVA HEALTH offices closed	05	06
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3	28	29	30	31		June S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	August S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31



"You never really understand a person until you consider things from his point of view... Until you climb inside of his skin and walk around in it."

– Atticus Finch in *To Kill a Mockingbird* by Harper Lee, Author, Born in Monroeville, AL

It's a great time to make sure you're getting the most out of your benefits.

Have you had your Annual Wellness Visit to see if you need any preventive screenings, like a colonoscopy? Have you used any of your yearly dental or eyewear allowance? What about your over-the-counter allowance (some plans use a flex card) to buy bandages, vitamins, or cold medicine?

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Reminder: 24-hour Nurse Line Benefit

The 24-hour Nurse Line is a great resource

to get answers to many basic health questions about illnesses or injuries any time, day or night, 365 days a year. If you have mild symptoms or have questions about a drug you are taking, there's no need to wait or worry.

The 24-hour Nurse Line can help.

Call toll-free: 833-605-1511 | TTY users, call: 711.



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Refill	your pillbox			Sin Sin			

September "Set your goals high, and don't stop 'til you get there." Bo Jackson, Professional Football and Baseball Athlete, Born in Bessemer, AL Now's the time to get your flu shot! The flu virus changes every year, so you need to get a flu shot every flu season. The flu shot not only protects you from getting sick, but it also protects the people around you. The flu shot takes about two weeks to start working in your body, so it's important to get your flu shot early.

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Reminder: Wellness Benefit

Your flu shot is covered at no cost to you. Just go to a network doctor or pharmacy.

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	Labor Day VIVA HEALTH offices closed					
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s' Day		World Mental Health Day	Patriot Day			
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"The essence of America-that which really unites us-is not ethnicity, or nationality, or religion. It is an idea-and what an idea it is: That you can come from humble circumstances and do great things."

– Condoleezza Rice, Former United States Secretary of State, Born in Birmingham, AL

World Mental Health Day is October 10!

This day is about educating people that mental health is as important as physical health. No one should be embarrassed to seek help if feeling sad, lonely, or depressed. No one should suffer in silence.

If you need help finding a mental health professional, call Member Services at 1-833-760-0657 | TTY users, call 711.

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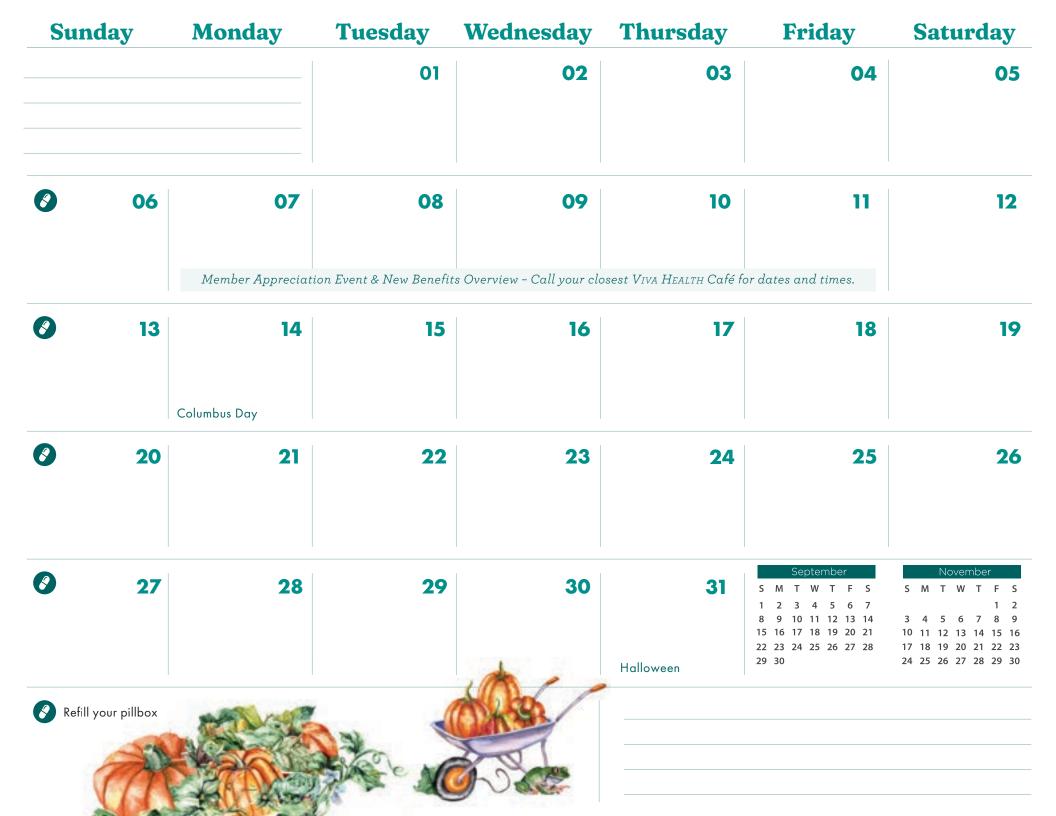
Notes + To Dog

Reminder: Primary Care Physician (PCP) Benefit

You never have to pay a copay when you see your PCP.

Your PCP is the doctor who manages your care. If you need a vaccine, screening or exam, or new medicine, your PCP will let you know during your Annual Wellness Visit.





November

"You have to free your mind to do things you wouldn't think of doing. Don't ever say no."

- Carl Lewis, Track and Field Athlete, Born in Birmingham, AL

VIVA MEDICARE has an entire department focused on your pharmacy benefits. The pharmacy team is made up of pharmacists and pharmacy technicians who are experts on prescription and over-the-counter drugs. If you have questions about your copays, drug list, or drugs you're taking and would like to talk to someone on the pharmacy team, call Member Services at 833-760-0637. They will take your name and number and a pharmacy team member will call you back.

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Reminder: VCare Benefit

VCare is a free wellness program

that helps members with chronic conditions, like diabetes or high blood pressure, stay as healthy as possible. Your doctor may refer you to VCare, or you can refer yourself. Call VCare at 855-MY-VCARE (855-698-2273), Monday - Friday, 8am - 5pm. VCare is available at no cost to you.



December "It's always good to be home." - Jim Nabors, Actor and Singer, Born in Sylacauga, AL Thank you for being a member of VIVA MEDICARE! We are so grateful to be your health care partner. We know that trust is earned.

Thank you for being a member of VIVA MEDICARE! We are so grateful to be your health care partner. We know that trust is earned. That's why we work hard to make sure your claims are paid fast, your questions are answered quickly, and every phone call is answered by an employee who lives right here in Alabama. We look forward to helping you live your best life in 2025. Have a wonderful holiday season and happy New Year!

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Reminder: End-of-the-Year Benefits

If your VIVA MEDICARE plan has any copay or benefit changes, you will start seeing them in January.

Get any end-of-the-year prescriptions and use your allowances or flex card (depending on your plan) before December 31, 2024.

Sun	day	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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②	15	16	17	18	19	20	21
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②	29	30	31	Christmas Day VIVA HEALTH offices closed		November S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	5 6 7 8 9 10 11 12 13 14 15 16 17 18
₽ Refill	your pillbox		New Year's Eve			17 18 19 20 21 22 23 24 25 26 27 28 29 30	19 20 21 22 23 24 25 26 27 28 29 30 31



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- VIVA MEDICARE

Enjoy life without the worry!

833-760-0657 (toll-free) | TTY: 711 VIVA MEDICARE Member Services

Hours: Mon - Fri, 8am - 8pm (Oct 1 - Mar 31: 7 days a week, 8am - 8pm)

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您可以免費獲得語言援助服務。請致電 1-800-633-1542 (ITY: 711) H0154_mcdoc3918A_M_10/09/2023