Coverage for: Subscriber and Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

https://www.vivahealth.com/Group/Login . For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary or call 1-800-294-7780 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Yes.	You don't have to meet <u>deductibles</u> for specific services, but see the Common Medical Events chart below for other costs for services this <u>plan</u> covers.
Are there other deductibles for specific services?	Yes. \$150/individual or \$300/family for non- preventive prescription drug coverage (excluding weight loss drugs). \$200/individual for weight loss drugs. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$5,000/individual or \$10,000/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this plan, they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, health care this plan doesn't cover, and out-of-network expenses for non-emergency and non-urgent services. Certain specialty drugs are considered non-essential health benefits and are not applied to the out-of-pocket limit. The cost of these drugs (reimbursed by the manufacturer at no cost to you) will not be applied toward satisfying your out-of-pocket limit.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.myvivaprovider.com or call 1-800-294-7780 for a list of network providers .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

		What You Wi	ill Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$25 <u>copay</u> /visit	Not covered	none	
If you visit a health care provider's	Specialist visit	\$40 <u>copay</u> /visit	Not covered	Medical Nutritionist counseling limited to 6 visits per Calendar Year with a Nutritionist or Registered Dietitian.	
office or clinic	Preventive care/screening/immunization	No charge	Not covered	Limited to services recommended by federal preventive guidelines. You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	No charge	Not covered	Office visit or facility <u>copay</u> may apply. Covered genetic testing subject to 20% <u>coinsurance</u> and requires prior authorization. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
·	Imaging (CT/PET scans, MRIs)	\$100 <u>copay</u> /test	Not covered	Certain imaging tests require <u>prior authorization</u> for <u>plan</u> to pay for them. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
If you need drugs to treat your illness or condition More information	Generic drugs	\$15 <u>copay</u> /prescription (retail); \$30 <u>copay</u> /prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). No charge for generic oral contraceptive drugs. Deductible applies to all drugs except for generic oral contraceptives and other preventive drugs required by the Affordable Care Act. Deductible must be satisfied before copays apply. Weight loss drugs subject to 30% coinsurance and \$200 per member weight loss deductible except when prescribed for diabetes.	
about prescription drug coverage is available at www.vivahealth.com	Preferred brand drugs	\$45 <u>copay</u> /prescription (retail); \$113 <u>copay</u> /prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). If generic is available, you pay the difference between the generic and brand price, plus the copay. Deductible must be satisfied before copays apply. Weight loss drugs subject to 30% coinsurance and \$200 per member weight loss deductible except when prescribed for diabetes. No charge for select brand oral contraceptive drugs.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.vivahealth.com/Group/Login</u>

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Non-preferred brand drugs	\$70 <u>copay</u> /prescription (retail); \$175 <u>copay</u> /prescription (mail order)	Not covered	Covers up to a 30-day supply (retail); 90-day supply (mail order). If generic is available, you pay the difference between the generic and brand price, plus the copay . Deductible must be satisfied before copays apply. Weight loss drugs subject to 30% coinsurance and \$200 per member weight loss deductible except when prescribed for diabetes. No charge for select brand oral contraceptive drugs.	
	Specialty drugs	20% <u>coinsurance</u>	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for drugs. Call 1-800-803-2523. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . <u>Deductible</u> must be satisfied before <u>coinsurance</u> applies. <u>Coinsurance</u> for certain <u>specialty drugs</u> may vary and be set to the maximum of any available manufacturer-funded <u>copay</u> assistance programs. Benefits for some specialty drugs will be coordinated through the SaveOn program. Please see "Important Questions" regarding the plan's <u>out-of-pocket limit</u> .	
If you have	Facility fee (e.g., ambulatory surgery center)	\$150 <u>copay</u> /service	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for outpatient surgery. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
outpatient surgery	Physician/surgeon fees	No charge	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for outpatient surgery. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
	Emergency room care	\$100 <u>copay</u> /visit	\$100 <u>copay</u> /visit	Limited to <u>emergency medical conditions</u> . Follow-up care is not covered. See <u>plan</u> documents for more information.	
If you need	Emergency medical transportation	20% coinsurance	20% coinsurance	Limited to transportation to a hospital.	
immediate medical attention	<u>Urgent care</u>	\$25 <u>copay</u> /visit (primary care or UAB Urgent Care); \$40 <u>copay</u> /visit (<u>urgent care</u> center)	\$40 <u>copay</u> /visit	Coverage from non-participating providers is limited to care outside the VIVA HEALTH service area and requires <u>prior</u> <u>authorization</u> or a <u>referral</u> from a participating provider. If <u>prior</u> <u>authorization</u> or a <u>referral</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250 <u>copay</u> /admission	Not covered except for emergency medical conditions	Requires <u>prior authorization</u> for <u>plan</u> to pay for admission except for <u>emergency medical conditions</u> . If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.vivahealth.com/Group/Login</u>

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Physician/surgeon fees	No charge	Not covered except for emergency medical conditions	Requires <u>prior authorization</u> for <u>plan</u> to pay for admission except for <u>emergency medical conditions</u> . If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
If you need mental health, behavioral health, or	Outpatient services	\$40 <u>copay</u> /visit	Not covered	Partial Hospitalization and Intensive Outpatient Program services require <u>prior authorization</u> for <u>plan</u> to pay for admission. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
substance abuse services	Inpatient services	\$250 <u>copay</u> /admission	Not covered except for emergency medical conditions	Requires <u>prior authorization</u> for <u>plan</u> to pay for admission. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
	Office visits	\$40 <u>copay</u> /delivery	Not covered	No severage for surregete prognency. Cost charing does not	
If you are pregnant	Childbirth/delivery professional services	No charge	Not covered	No coverage for surrogate pregnancy. Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC. See plan	
	Childbirth/delivery facility services	\$250 <u>copay</u> /admission	Not covered	documents for more information.	
	Home health care	20% coinsurance	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for care. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . Limited to 60 visits per calendar year.	
	Rehabilitation services	\$40 <u>copay</u> /visit	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for therapy. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
If you need help recovering or have	Habilitation services	\$40 <u>copay</u> /visit	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for therapy. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
other special health needs	Skilled nursing care	20% coinsurance	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for care. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . Limited to 60 days per calendar year.	
	Durable medical equipment	20% coinsurance	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for service. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> .	
	Hospice services	No charge	Not covered	Requires <u>prior authorization</u> for <u>plan</u> to pay for service. If <u>prior authorization</u> is not obtained, no charges for those services will be covered by the <u>plan</u> . Limited to 180 days per lifetime.	

 $[\]hbox{* For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.vivahealth.com/Group/Login}}$$

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf abild was do	Children's eye exam	\$40 <u>copay</u> /visit	Not covered	Limited to one routine visit per calendar year and medically necessary visits for illness or injury.	
If your child needs	Children's glasses	Not covered	Not covered	Excluded service.	
dental or eye care	Children's dental check-up	Not covered	Not covered	Excluded service.	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	 Dental care (Adult and Child) 	 Private-duty nursing 		
Bariatric surgery	 Hearing aids 	 Weight loss programs 		

- Cosmetic surgery (except reconstructive surgery necessary to repair a functional disorder from disease, injury, or congenital anomaly)
- Non-emergency care when traveling outside the U.S.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Long-term care

- Chiropractic care
 Routine eye care (Adult)
 Routine foot care (Diabetics only)
- Infertility treatment

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: VIVA HEALTH at 1-800-294-7780 or the Alabama Department of Insurance at 334-241-4141.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.vivahealth.com/Group/Login</u>

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-294-7780 (TTY: 711). Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-294-7780 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

^{*} For more information about limitations and exceptions, see the plan or policy document at www.vivahealth.com/Group/Login

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$250
■ Other <u>cost sharing</u>	\$0

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost

The total Peg would pay is

In this example, Peg would pay:			
Cost Sharing			
Deductibles	\$10		
Copayments	\$300		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		

\$12,700

\$370

Managing Joe's type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$40
■ Hospital (facility) copayment	\$250
■ Other cost sharing	\$0

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)
Diagnostic tests (blood work)
Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:		
\$150		
\$1,000		
\$0		
What isn't covered		
\$20		
\$1,170		

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$40
Hospital (facility) copayment	\$250
■ Other cost sharing	20%/\$100

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)
Diagnostic test (x-ray)
Durable medical equipment (crutches)
Rehabilitation services (physical therapy)

Total Example Cost	\$2,800

In this example, Mia would pay:

Cost Sharing	
Deductibles	\$10
Copayments	\$400
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$610